

ใบความรู้ที่ 27 เรื่อง Making Reservations
หน่วยการเรียนรู้ที่ 4 แผนการจัดการเรียนรู้ที่ 27 เรื่อง Travelling
รายวิชาภาษาอังกฤษ อ23101 ภาคเรียนที่ 1 ชั้นมัธยมศึกษาปีที่ 3

Example: Situation 1

Receptionist: Good morning, Grand Hotel. May I help you?

Customer: Yes, please. I'd like to book a room.

Receptionist: Would you like a single or a double room?

Customer: A single room, please.

Receptionist: How long will you be staying?

Customer: I'll be arriving on July 10th and staying for 3 nights.
How much is it per night?

Receptionist: 1000 baht a night, sir.

Customer: Is breakfast included?

Receptionist: That's right. May I have your name, please?

Customer: Sure. My name's John Kay.

Receptionist: How do you spell your last name?

Customer: K-A-Y.

Receptionist: This is your key. Have a nice stay.

<https://ภาษาอังกฤษออนไลน์.com>

Example: Situation 2

Customer: I would like to make a hotel reservation.

Receptionist: What day will you be arriving?

Customer: I will be arriving on May 14th.

Receptionist: How long will you be staying?

Customer: I need the room for 3 nights.

Receptionist: How many people will be staying in the room?

Customer: I will be staying in the room alone.

Receptionist: Would you like a smoking or nonsmoking room?

Customer: I need a nonsmoking room.

Receptionist: We have booked a room for you. Please be sure
to arrive before 4:00 on your check-in date.

<https://www.eslfast.com/robot/topics/travel/travel05.htm>

ใบงานที่ 27.1 เรื่อง Who says this?
หน่วยการเรียนรู้ที่ 4 แผนการจัดการเรียนรู้ที่ 27 เรื่อง Hotel Reservation
รายวิชาภาษาอังกฤษ อ23101 ภาคเรียนที่ 1 ชั้นมัธยมศึกษาปีที่ 3

Name : _____ class _____ No _____

Directions: Write R if the sentence is most likely to be said by the receptionist or C by the customer.

Who says this?

-1. What name is the reservation under?
-2. Do you have any vacancies?
-3. Are you planning on checking out tomorrow?
-4. I'm afraid you can't check in until after 4:00 pm.
-5. How do we get to our room from here?
-6. Is it okay to park out front?
-7. Complimentary breakfast is served in the lobby from 8 to 10 am.
-8. What time is breakfast served at?
-9. The dining room is on the main floor at the end of the hall.
-10. Can we get a wake-up call?
-11. Just call the front desk if you need any extra towels or pillows.
-12. We have a reservation under Jill Harrison.
-13. How long will you be staying?
-14. Is the hotel booked, or can we get a room for tonight?
- 15. What type of vehicles are you driving?
-16. Do you know the license plate number of your vehicle?
-17. What time is the pool open until?
- 18. I'll give you two room keys.
- 19. Is it too early to check in?
- 20. The weight room and sauna are on the top floor.