

รายวิชา ภาษาอังกฤษ

รหัสวิชา อ23101

ชั้นมัธยมศึกษาปีที่ 3

ผู้สอน

ครูณงนุช จันทร์เสวก

เรื่อง

Hotel Reservation

Hotel Reservation



ขอขอบคุณภาพ Monika Neumann. Hotel.

จาก <https://pixabay.com/th/th/photos/สิงคโปร์-คืน-ท่าจอดเรือ-เอเชีย-1132358/> (January 11, 2016)

Guess who is he/she

RECEPTIONIST



CUSTOMERS

Hotel Reservation



Objectives

1. สามารถระบุประโยชน์ของ Receptionist หรือ Customer ได้
2. สามารถแสดงบทบาทสมมติเกี่ยวกับสถานการณ์ในโรงแรมและที่พักที่กำหนดให้ได้

Vocabulary Station



ขอขอบคุณภาพ Monika Neumann. Hotel.

จาก <https://pixabay.com/th/th/photos/สิงคโปร์-คืน-ท่าจอดเรือ-เอเชีย-1132358/> (January 11, 2016)

Guess what is it



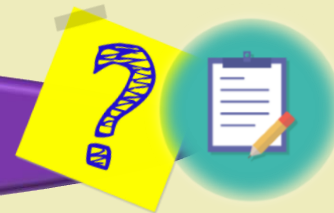
HOTEL



ขอขอบคุณภาพ Holger Detje . Hotel.

จาก <https://pixabay.com/th/photos/สิงคโปร์-fullerton-hotel-มุมมอง-แสง-50547/> (June 27, 2012)

Guess what is it



MOTEL





MOTEL VS MOTEL

staying

-a short-term

-short and long-term lodging with less guest comforts.



HOTEL VS MOTEL

Building/Room

-Single, Multi-
storied, or Varies;
has rooms that
open to **interior** of
the building

-Single, or double
storied building with
connected rooms;
has **open** walkways,
exterior entrances.



HOTEL VS



MOTEL

Cost

-Usually **More**
expensive than
Motels



-Often **Less**
expensive than
Hotels



HOTEL VS MOTEL

Location

-Situated anywhere within a **city** or **village**, **business districts**

-Usually situated on **highways**





HOTEL VS MOTEL



Star



-Found with **star** rating for quality
1-5 stars.

-No **star** rating is considered, but most are rated as 1.5-2.5.

Guess what is it



ขอขอบคุณภาพ Chivalry Creative. Bungalow.

จาก <https://pixabay.com/th/photos/ปาล์ม-บังกะโล-กระท่อม-บ้าน-ฤดูร้อน-3241933/> (March 20, 2018)

Guess what is it



RESORT



ขอขอบคุณภาพ Resort.

จาก <https://pixabay.com/thphotos/รีสอร์ท-สระว่ายน้ำ-เขตร้อน-วันหยุด-918952/> (September 14, 2015)

Guess what is it



APARTMENT



ขอขอบคุณภาพ Apartment.

จาก <https://pixabay.com/th/photos/พาร์ทเมนท์-สถาปัตยกรรม-ระเบียง-1845884/> (November 21, 2016)

Answer



Exercise 27.1

Write **R** if the sentence is most likely to be said by the receptionist or **C** by the customer.

Name : _____ class _____ No _____

Directions: Write R if the sentence is most likely to be said by the receptionist or C by the customer.

Who says this?

-1. What name is the reservation under?
-2. Do you have any vacancies?
-3. Are you planning on checking out tomorrow?
-4. I'm afraid you can't check in until after 4:00 pm.
-5. How do we get to our room from here?
-6. Is it okay to park out front?
-7. Complimentary breakfast is served in the lobby from 8 to 10 am.
-8. What time is breakfast served at?
-9. The dining room is on the main floor at the end of the hall.
-10. Can we get a wake-up call?
-11. Just call the front desk if you need any extra towels or pillows.
-12. We have a reservation under Jill Harrison.
-13. How long will you be staying?
-14. Is the hotel booked, or can we get a room for tonight?
-15. What type of vehicles are you driving?
-16. Do you know the license plate number of your vehicle?
-17. What time is the pool open until?
-18. I'll give you two room keys.
-19. Is it too early to check in?
-20. The weight room and sauna are on the top floor.



Exercise 27.1

Who says this?

-1. What name is the reservation under?
-2. Do you have any vacancies?
-3. Are you planning on checking out tomorrow?
-4. I'm afraid you can't check in until after 4:00 pm.
-5. How do we get to our room from here?



Exercise 27.1

Who says this?

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Exercise 27.1

Who says this?

-11. Just call the front desk if you need any extra towels or pillows.
-12. We have a reservation under Jill Harrisor
-13. How long will you be staying?
-14. Is the hotel booked, or can we get a room for tonight?
- 15. What type of vehicles are you driving?



Exercise 27.1

Who says this?

-16. Do you know the license plate number of your vehicle?
-17. What time is the pool open until?
- 18. I'll give you two room keys.
- 19. Is it too early to check in?
- 20. The weight room and sauna are on the top floor.



Exercise 27.1

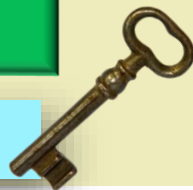
Who says this?

-**R**.....1. What name is the reservation under?
-**C**.....2. Do you have any vacancies?
-**R**.....3. Are you planning on checking out tomorrow?
-**R**.....4. I'm afraid you can't check in until after 4:00 pm.
-**C**.....5. How do we get to our room from here?



Exercise 27.1

Who says this?

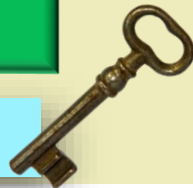


-**C**.....6. Is it okay to park out front?
-**R**.....7. Complimentary breakfast is served in the lobby from 8 to 10 am.
-**C**.....8. What time is breakfast served at?
-**R**.....9. The dining room is on the main floor at the end of the hall.
-**C**.....10. Can we get a wake-up call?



Exercise 27.1

Who says this?



- R 11. Just call the front desk if you need any extra towels or pillows.
- C 12. We have a reservation under Jill Harrisor
- R 13. How long will you be staying?
- C 14. Is the hotel booked, or can we get a room for tonight?
- R 15. What type of vehicles are you driving?



Exercise 27.1

Who says this?



R

.....16. Do you know the license plate number of your vehicle?

C

.....17. What time is the pool open until?

R

.....18. I'll give you two room keys.

C

.....19. Is it too early to check in?

R

.....20. The weight room and sauna are on the top floor.



Let's make a reservation.



Worksheet 27.1

รายวิชาภาษาอังกฤษ อ23101 ภาคเรียนที่ 1 ชั้นมัธยมศึกษาปีที่ 3

Example: Situation 1

Receptionist: Good morning, Grand Hotel. May I help you?

Customer: Yes, please. I'd like to book a room.

Receptionist: Would you like a single or a double room?

Customer: A single room, please.

Receptionist: How long will you be staying?

Customer: I'll be arriving on July 10th and staying for 3 nights.
How much is it per night?



Worksheet 27.1

Receptionist: 1000 baht a night, sir.

Customer: Is breakfast included?

Receptionist: That's right. May I have your name, please?

Customer: Sure. My name's John Kay.

Receptionist: How do you spell your last name?

Customer: K-A-Y.

Receptionist: This is your key. Have a nice stay.

Worksheet 27.1

Example: Situation 2

Customer: I would like to make a hotel reservation.

Receptionist: What day will you be arriving?

Customer: I will be arriving on May 14th.

Receptionist: How long will you be staying?

Customer: I need the room for 3 nights.



Worksheet 27.1

Receptionist: How many people will be staying in the room?

Customer: I will be staying in the room alone.

Receptionist: Would you like a smoking or nonsmoking room?

Customer: I need a nonsmoking room.

Receptionist: We have booked a room for you. Please be sure to arrive before 4:00 on your check-in date.

HOSPITALITY PHRASE

"We're Looking Forward
To Having You Again
As Our Guest"



SINGLE VS DOUBLE ROOM



-usually refers to a Twin Bed, to accommodate 1 person



-will have a Double size bed which is larger than a Twin size bed to accommodate 2 people